



**HFHC Specialist
Supported Living**

COLLEAGUE SURVEY 2026

The response rate for the HFHC Specialist Supported Living Colleague Survey 2026 was 62%, with 42 completed surveys.

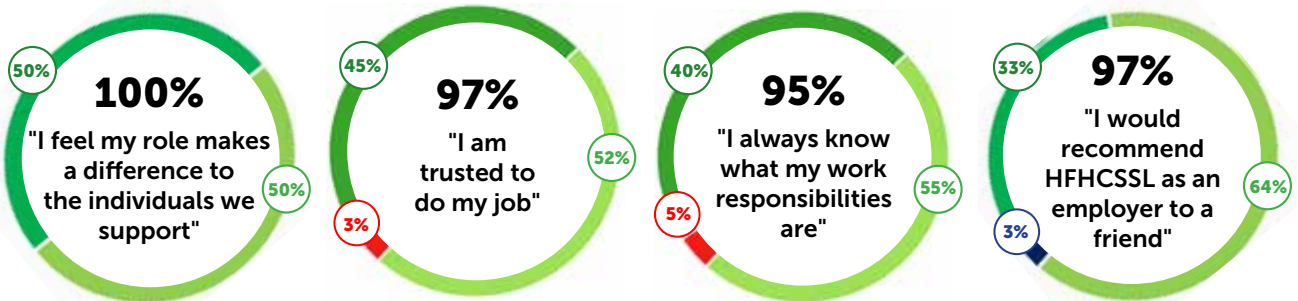
Knowing where we can do better matters, so even with an average positive score of 92% we're looking closely at the areas with the lowest scores.



COLLEAGUE SURVEY HIGHLIGHTS 2026

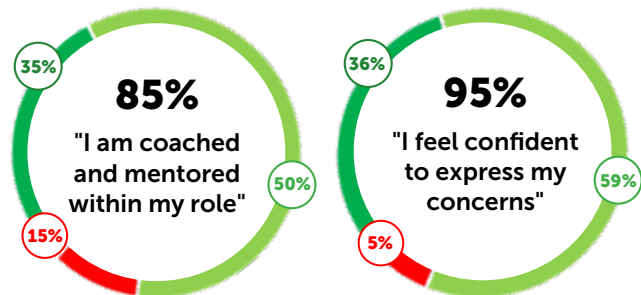


Job Role



What we are good at...

- Making a difference to the individuals' lives
- Respect and dignity in the support we provide
- Making colleagues feel trusted in their role
- Respecting differences of cultures, backgrounds & ideas
- Involving individuals in decisions about their care

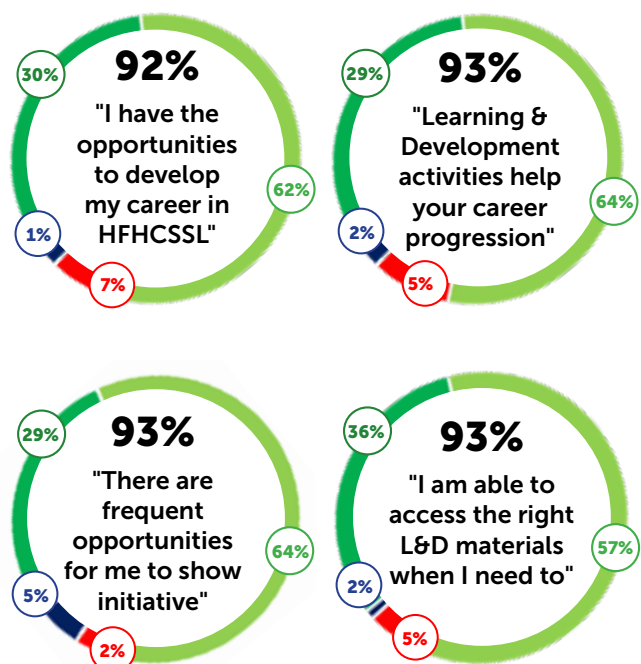


We need to work on...

Whilst responses were generally positive, we have identified these areas to continue to work on improving in the next year:

- Keeping all colleagues informed
- Understanding how one2ones can make colleagues more engaged in their role
- Leadership leading by example on Wellbeing
- Opportunities to feedback on Wellbeing initiatives
- Making sure colleagues are coached and mentored

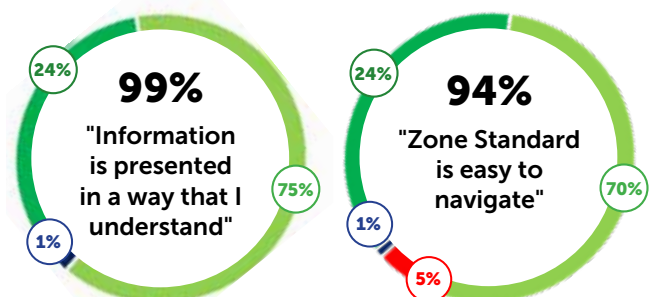
Career Development



Individuals Supported



Zone Standard



Comparing HFHCSSL to CQC...

We compared our 2026 survey results to the last CQC staff survey (2024) - it was interesting to see the number of HFHCSSL colleagues agreeing with statements below compared to CQC staff...



"I'm able to make improvements happen" vs
"Changes are effectively implemented"



"Concerns raised are acted upon"



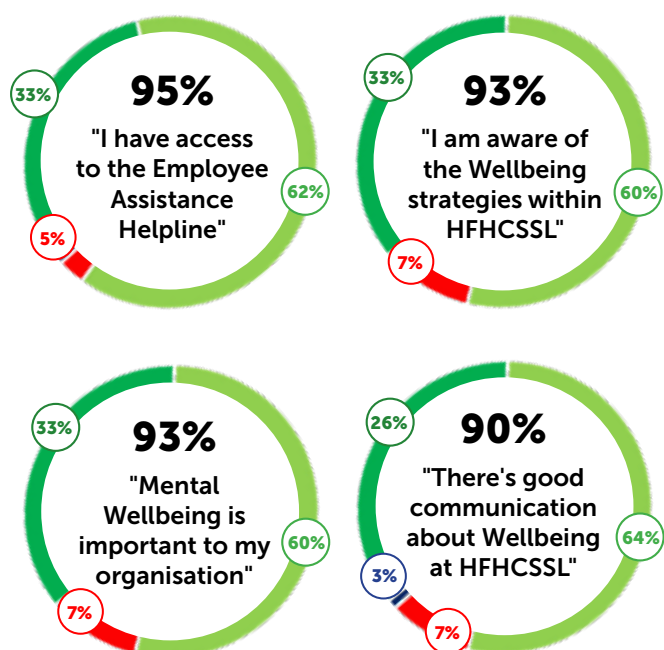
"Treating staff involved in an error, near miss or incident fairly"



"I feel valued for the work I do"



Wellbeing



Communication

